

**Chad A. Word**  
*Project Manager*

May 21, 2009

Mr. Jake Smith  
Bill Smith Electric  
1095 Hidden Terrace Drive  
Cantonment, FL 32533**SUBJECT: Shoal River Middle School**

Jake,

I hope I get to see you in person soon so I can tell you this personally but I wanted to let you know right now... What a great job at Shoal River Middle School project getting us where we are from last January till today. You and every person on your staff put forth an extraordinary effort to see this project through to completion on time and safely. I cannot tell you how many naysayers have their foot stuck in their mouths over BSE on this large of a project. You and your entire staff deserve a huge pat on the back for pulling this off. The proof is in the pudding as they say!

I hope you give every worker a T-shirt that says, "I survived the PUSH." You have a big cake and lunch at Whataburger with super large fries and a chocolate shake coming from me. We will also be having a cookout onsite June 18th that I would like you to attend. We will send you an invitation.

Also, I can't say enough about the fortitude and mental toughness of Jason Touchstone, Marty, and every BSE employee on this project that has stuck it out extra hours, weekends, and all. Those men are aces in my book and they have made a believer of everyone and impressed me totally. I hope this letter gets read to each and every one of them in the next safety meeting and at your next office staff meeting.

My hat is off to you and your entire team! Congratulations!!

Sincerely  
Jacobs/Titan – A Joint Venture  
Chad A. Word